



Construction Workshop Extra - First Responders



First Responders experiences in a Commercial Office Building should be safe and efficient.

Fumbling for keys not knowing which keys fit which locks can be catastrophic during a First Response.

Twenty years ago, First Responders weren't part of the conversation during the design and plan of a key system. Now making sure that First Responders can gain access to every door in the building safely and efficiently may be one of the most important best practices tenants and landlords can embrace.

These aren't our fathers' buildings anymore. Breaking down doors should be a last resort. Minutes matter in an emergency.

BOTTOM LINE

Emergency responders should have IMMEDIATE ACCESS to keys that operate every lock in the building, including base building and tenant spaces.

RECOMMENDATIONS

We are encouraging each building and tenant to ask the following:

- Where are the keys for the emergency responders located?
- Are they easily accessible?
- Are they easily identified?

ACTION STEPS

1. Identify the keys that the emergency responders should have
2. Place the keys on a key ring
3. Store the keys in a secured key box in the lobby area where the first responders enter the building AND in a community area of any applicable tenants.